

ConveyorCare Service for ILG





The Brief

International Logistics Group (ILG) are a market-leading 3PL specialising in high-quality order fulfilment and delivery services. ILG customers are mostly fast-growth premium brands, many in the beauty, fashion and wellbeing sectors.

ILG started in fulfilment with a modest 5,000 sq ft warehouse and just five people. Consistent growth followed and in 2,000 partnered with a first mover in online sales to place ILG at the forefront of the embryonic eCommerce fulfilment sector.

At the ILG Brackmills 1 site automation was put in place to handle the movement and automated labelling of high volumes of small parcels. These automation systems dramatically speed up the process of fulfilling orders for customers and as the site is almost 24 / 7 operation

ILG reached out the CSL ConveyorCare team to maintain their automation system and to help them keep their systems up and running. The CSL ConveyorCare solution looks to:

- ▶ Reduce operational costs
- ▶ Minimise downtime for systems
- ▶ Maximise production output



“

With CSL Automation taking care of our conveyor maintenance, we have complete confidence in our systems' performance. Their expertise in electrical and mechanical servicing, along with predictive maintenance, minimises downtime and keeps our fulfilment operations on track—ensuring we deliver to our customers on time, every time.

Joseph Dunn,
Operations Manager at ILG Brackmills 1

”

The ConveyorCare Offering

- ▶ Mechanical Servicing
 - ▶ Electrical Servicing
 - ▶ Breakdown Servicing
 - ▶ Predictive Maintenance
 - ▶ Quick response Service Level Agreement
 - ▶ Flexible (Peak Season) Service Agreement
-
- ▶ CSL Automation provides ILG with comprehensive conveyor maintenance, including electrical and mechanical servicing, to ensure their systems operate at peak performance. Our support covers breakdown response, repairs, and predictive maintenance, helping ILG minimise downtime and keep their fulfilment operations running smoothly.

By proactively identifying potential issues before they cause disruptions, we ensure ILG's automated systems remain reliable and efficient.



“

CSL Automation's ConveyorCare service has been invaluable in keeping our operations running smoothly. Their proactive maintenance and rapid response to any issues ensure that our conveyor systems remain reliable, helping us meet our customers' expectations with accuracy and efficiency.

Joseph Dunn
Operations Manager at ILG.

”

CASE STUDY
ConveyorCare for ILG



Want to know more? Call us on: +44 (0)1283 55 22 55 or email: aftersales@cslautomation.co.uk

