



► **Conveyor & Automation
System Maintenance**
Let's keep things moving



Why Maintenance Matters

In the fast-paced world of ecommerce, distribution centres, third-party logistics (3PLs), and warehouses, conveyor and automation systems are the beating heart that keeps operations running smoothly. The timely and systematic maintenance of these systems is crucial, ensuring ongoing health and peak performance.

Reducing Downtime

In the eCommerce industry, time truly is money. An unexpected breakdown can halt operations, leading to delayed orders and dissatisfied customers. Regular maintenance helps identify and prevent potential problems early on, reducing the likelihood of disruptive downtime.

Ensuring Safety

From the outset, your conveyor system will have been specified to meet all the Health & Safety requirements, such as guarding where required and E-Stops mounted around the system. During the course of its lifespan and without suitable preventative maintenance/servicing/visual checks, some of these elements may diminish in their effectiveness or become damaged during the operational process.

In such instances this could mean your system is no longer compliant to safety standards and the risk to employee safety increases. Routine maintenance and safety checks keep your system up to standard and your site safe.

Prolonging Equipment Lifespan

Conveyor systems are a significant investment. To get the best return on your investment, systems need to operate effectively for as long as possible. Regular maintenance prolongs the lifespan of your conveyor system, minimising wear and tear and ensuring that every component functions at its best.

At CSL Automation, we understand the importance of maintenance for your conveyor systems. Our range of maintenance services is designed to keep your operations running smoothly, your employees safe, and your equipment functioning for years to come.



View the maintenance section on our website



Certificate Number 22789
ISO 9001





CSL Automation introduces Conveyor Care Bronze, Silver, and Gold services - customised solutions designed to keep your conveyor systems running at peak efficiency.

Catering specifically to the unique needs of e-commerce distribution centres, 3PL's, and warehouses in the UK, these service levels emphasise Preventative Planned Maintenance (PPM) to pre-emptively address potential issues.

All levels of Conveyor Care from CSL include a 10% discount on spare parts, breakdowns, and repairs.

Conveyor Care Bronze

Focused on mechanical servicing. Our experienced engineers conduct comprehensive checks on your conveyor systems to ensure optimal performance and prevent minor issues from escalating into major problems.

Conveyor Care Silver

Covers all the features in Bronze, but also extends to the Electrical and Safety Circuits. Utilising advanced technologies, our engineers conduct predictive maintenance to anticipate and resolve potential failures.

Conveyor Care Gold

Includes the features of both Bronze and Silver levels, but adds the benefits of remote software support and an Agreed Reactive Service Level. This includes a 24-hour breakdown phone line* and a guarantee of an engineer on-site within 4 hours*, enabling swift resolutions.



Services	Bronze	Silver	Gold
Tailored service and maintenance plan based on the size and type of your project	✓	✓	✓
Emphasis on Preventative Planned Maintenance (PPM) to identify potential faults before they escalate	✓	✓	✓
10% discount on Spare parts packages, breakdowns, and repairs	✓	✓	✓
Mechanical service contract	✓	✓	✓
Electrical Service Contract		✓	✓
Safety circuits service contract		✓	✓
Remote software support*			✓
Agreed reactive service level - 24 hour breakdown phone line and an engineer on-site from 4 hours.*			✓

*Engineer on-site guarantee subject to geographical restrictions. Remote access may require hardware upgrade.

Spare Parts

Keeping a well-stocked inventory of spare parts for your conveyor system is akin to having a safety net for your operations. This practice comes with a host of benefits that can substantially enhance the efficiency and reliability of your conveyor system.

Minimising Downtime

When a key component fails, having the replacement part on hand means repairs can be carried out swiftly, reducing the amount of downtime your system experiences. Sourcing spare parts at the last minute can take valuable time – sometimes even days or weeks – depending on the supplier and delivery circumstances. This quick response can be crucial, especially in the rapid pace of ecommerce and warehouse operations, where any delay can result in significant revenue loss.

Cost Savings

Ordering spare parts in bulk can often net you volume discounts, leading to cost savings in the long run. Moreover, having these parts on hand can save you from having to rush deliveries – which usually come with premium charges – when an immediate replacement is needed.

Spare Parts Packages from CSL Automation

At CSL Automation, we understand that each business has unique needs when it comes to spare parts. That's why we offer a range of spare parts packages that can be tailored to suit your specific requirements and budget. Whether you need parts for routine maintenance or emergency repairs, we've got you covered.

By investing in spare parts for your conveyor system, you're not just buying components – you're buying peace of mind. With CSL Automation, you can be confident that we have the parts you need, when you need them, ensuring your operations continue to run smoothly and efficiently.



View the spare parts section on our website





Modifications & Upgrades

Responding to Changing Business Needs

As your business expands and evolves, your conveyor system needs to keep pace. For instance, increased throughput requirements due to higher product volumes are a common reason for conveyor system modifications. A well-designed conveyor system upgrade can allow for greater capacity, increased speed and efficiency, helping you to keep up with increasing demand while maintaining operational effectiveness.

Embracing Technological Advancements

Technological innovations can offer new opportunities to enhance the efficiency and effectiveness of your conveyor system. For example, advancements in automation and control systems can significantly improve productivity, accuracy, and the overall performance of your conveyor system. With CSL, you can take advantage of such innovations. We are always at the forefront of technology, offering modernisation solutions that can integrate the latest advancements into your existing conveyor system.

Ensuring Compliance with Safety Regulations

Health & safety guidelines are constantly changing and depending on the age of your system, consideration may need to be given to bring it back up to standard. Simple modifications or upgrades could make all the difference and be easily retrofitted, such as additional or modified guarding or updates to safety circuits. At CSL, safety is a top priority. Our team of experts is on hand to provide up-to-date advice in guidelines and regulations, and can guide you on how best to upgrade your system for optimal safety and performance.

Relocations & Decommissioning

For multiple reasons materials handling systems may need relocating. This is usually within the same building or to a new facility. Our project team will carry out a site and equipment survey and will produce a project plan. This would be similar to the work carried out when the system was initially installed and will ensure the equipment will fit in the new location either in the same layout or with a re-configuration.

The equipment will then be disconnected and moved to the new location before being re-fixed and re-connected, this might also involve adding to the system or making software and control modifications.

Our projects and engineering teams can also assist with complete end of usable life decommissioning prior to recycling, this includes disconnecting and making safe the electrics, removal and palletising before collection.

View the modifications section on our website



Our Satisfied Customers

At CSL Automation, client satisfaction is our greatest reward. Here are just a few testimonials from customers who have benefited from our dedicated maintenance and aftersales services.

“

Following phase one of the work, we asked them to carry out an upgrade to the system to accommodate more packing benches and yet again they delivered a solution on time and in budget.

”

Charlie Du Pré
Head of Marketing
TIMCO

TIMCO

“

It's not just about the design and installation, the backup support is excellent as well. Their customer services team and Aftersales have been second to none.

”

Nick Savage
Head of Operations
CEF Online

CEF

Our Commitment to You

At CSL Automation, our customers are at the heart of everything we do. Our maintenance services are underpinned by three key pillars:

Fast Response Times

We understand that in your business, time is of the essence. That's why we pride ourselves on our fast response times, addressing your maintenance needs promptly and efficiently.

Qualified Engineers

Our team of skilled engineers are well-versed in all aspects of conveyor system maintenance. Their extensive knowledge and expertise ensure top-quality service every time.

Customer Satisfaction

Your satisfaction is our ultimate goal. We work tirelessly to ensure that our maintenance services exceed your expectations, contributing to the smooth running of your operations and the longevity of your conveyor system.

“

We've been using CSL's spare parts packages for our conveyor systems. Having these parts readily available at our Distribution Centre for our in-house team to install has dramatically reduced our downtime and increased our operational efficiency.

”

Sarah
eCommerce
Operations Lead



Keeping things moving

Contact us today to discuss your automation requirements

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